

Registration Policy

Dog Talk Training and Wellness Sanctuary, LLC
New England Pet Partners, Inc.

Please read our Registration Policy before registering for any program, event, class or workshop.

How to Register

We offer two options for registration:

Pay Online

If you will be paying online by credit card via PayPal, you can register online. **Some events are not available to pay online and require a registration form. Payment is by** MasterCard, Visa, Discover or Check. We will inform you on the registration form. The email receipt that you receive from PayPal will serve as confirmation of your registration. PayPal accepts most major credit cards.

Pay by Check

DO NOT register online if you plan to pay by check. Registration and payment needs to be received within 3-business days of the event to Dog Talk LLC, 24 Tenney Road, Pelham, NH 03076. Complete a registration form, print it, and return it with your check. After your registration form and payment have been received, you will receive an email confirming that you are registered.

Registering for a Free Event

If you are registering for a free event, register online or email. We need a body count to best serve you.

Confirmation and Directions

Two to three days prior to the event, an email confirmation with directions will be e-mailed to registrants who have submitted a completed registration including payment. If you do not receive a confirmation please call us at 603-635-3647, email dogtalktraining@comcast.net for training and behavior coaching or neppnh@comcast.net for pet-assisted therapy workshops (a different registration form).

*To best prepare for an event, **online registration will close three business days prior to the date of the event / class.** If you are interested in registering after that time, call or email for availability.*

Cancellation by Dog Talk or New England Pet Partners

We reserve the right to cancel an event due to unforeseen circumstances. For group classes, we require a minimum of 3. If we cancel, registrants will be notified as soon as possible and will receive a full refund.

All event cancellation announcements will be posted as soon as possible on D-Tail Flash, our event e-news.

Cancellation by Registrant

Registrants are responsible for the full event fee unless otherwise specified. If you are unable to attend an event, sending an alternate attendee (handler) is encouraged. For training and behavior programs, workshops and events, registrants must provide notice of cancellation at least three business days prior to the event, unless otherwise described in the program materials, to receive a refund. If a registrant must cancel, the registration fee, less a \$10 handling charge, will be refunded if we receive notice of the cancellation at least **three business days** prior to the event. Registrants who miss an event without providing notification at least three business days in advance will be expected to pay for the event in full unless otherwise described. We prefer cancellation notices by email, dogtalktraining@comcast.net for group training and private coaching OR neppnh@comcast.net for pet-assisted therapy.

Additional Accommodations

If you require additional accommodations or considerations, please contact us at 603-635-3647.
Gratefully, Enjoy the Journey!